

Palmer-Scott Enterprises Ltd
The Lane House
Glaziers Lane
Normandy
Surrey
GU3 2DF

Dear Tony,

Sorry it's taken us so long to write with our thanks for a job well done.

Needless to say we are highly impressed with your professionalism and the quality of your work. So much so that we have no hesitation in agreeing for photographs of our property to be posted on your website and would be more than happy to provide references to any perspective clients.

The conversion of the roof and two small rooms into one was far more complex than either of us could have originally envisaged. It is thanks to you and credit to your builders that the project did not come to a grinding halt and that every issue was resolved without major drama or unreasonable charge.

Please pass on our very great thanks to Simon, DJ, Mick et al for working hard to provide a quality finish. It was a pleasure to have them working in our house and they are a credit to your company.

We look forward to seeing you again in the spring when we hope you will tender for additional work we should like to undertake once we have saved a few more pennies.

Thanks and regards,

